Hartford Behavioral Health

Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Provider Activity



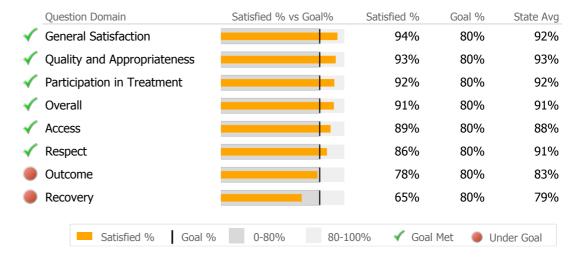


Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	1,382	100.0%

Consumer Satisfaction Survey

(Based on 163 FY13 Surveys)



Client Demographics

Age		#	%	State Avg	Gender		#	%	State Avg
18-25		137	10%	16%	Female	•	782	57%	40 %
26-34	<u> </u>	252	18%	23%	Male		600	43%	▼ 60%
35-44		294	21%	20%					
45-54		401	29%	24%					
55-64	ı İ	226	16%	14%	Race		#	%	State Avg
65+	ľ	72	5%	4%	Other		770	56%	14%
,					Black/African American		276	20%	17%
Ethnicity		#	%	State Avg	White/Caucasian		171	12%	▼ 65%
Hisp-Puerto Rican		747	54%	12%	Unknown		117	8%	3%
Non-Hispanic	<u>.</u> 1	425	31%	▼ 75%	Am. Indian/Native Alaskan		18	1%	1%
Hispanic-Other	· '	120	9%	6%	Hawaiian/Other Pacific Islander		16	1%	0%
Unknown	! 	85	6%	6%	Multiple Races		9	1%	1%
					Asian		5	0%	1%
Hispanic-Mexican		3	0%	0%					
Hispanic-Cuban		2	0%	0%					
		Unique C	lients	State Avg	▲ > 10% Over State Avg	▼ :	> 10% U	nder St	tate Avg

Mental Health Outpatient608210

Hartford Behavioral Health

Mental Health - Outpatient - Standard Outpatient

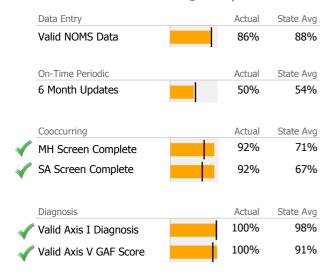
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

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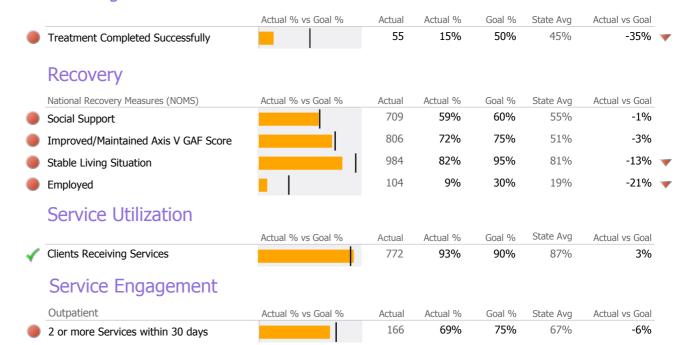
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,191	1,327	-10%	
Admits	245	641	-62%	•
Discharges	379	392	-3%	
Service Hours	6,430	7,074	-9%	

Data Submission Quality

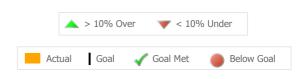


Discharge Outcomes



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or m	ore Reco	rds Subr	nitted to	DMHAS								



^{*} State Avg based on 91 Active Standard Outpatient Programs

MH Outpatient 1st Init 608210X

Hartford Behavioral Health

Mental Health - Outpatient - Standard Outpatient

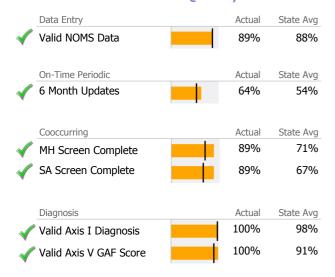
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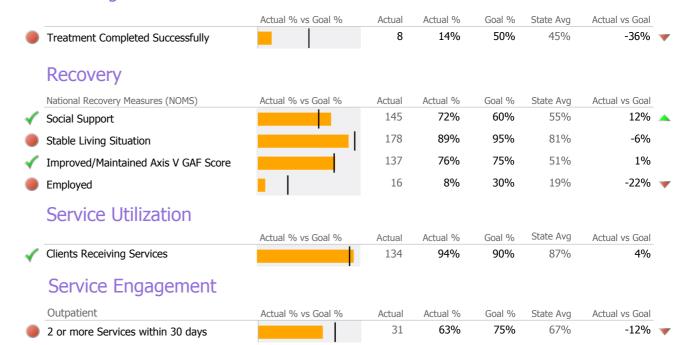
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	198	177	12%	•
Admits	50	85	-41%	•
Discharges	58	28	107%	•
Service Hours	1,250	1,043	20%	•

Data Submission Quality

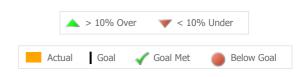


Discharge Outcomes



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 91 Active Standard Outpatient Programs